CLOSURES In this section, you will

CLOSE SERVICES CLOSE A PLAN CLOSE PROGRAMS ENTER PARTICIPANTS IN FOLLOW-UP

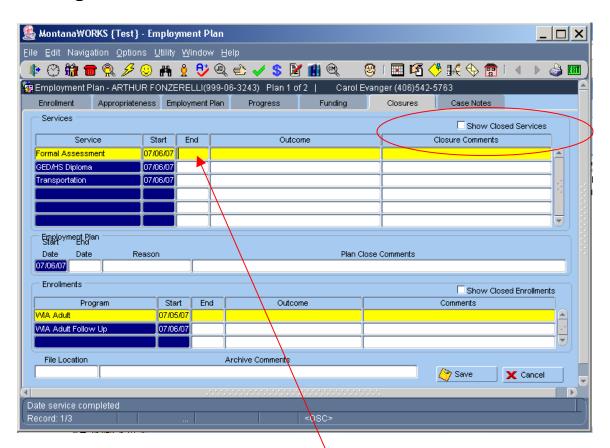
Closure Tab

There are three areas that you can close when you are completed with your services for a participant.

- 1. Services
- 2. Plan
- 3. Program

You close services, plans, and programs on the **Closure Tab** on the "Employment Plan" Screen.

Closing Services:



Normally, this screen will only show services that are still open. Notice the "Show Closed Services" checkbox. If you check this, the screen will display all services even if they are closed.

To close the services, you double click in the End date field and put in the date and SAVE.

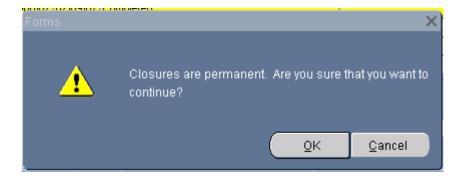
Closure Tab

After you put in an end date, you must also complete the Outcome field. Double click in the Outcome field and choose the appropriate outcome for the service.

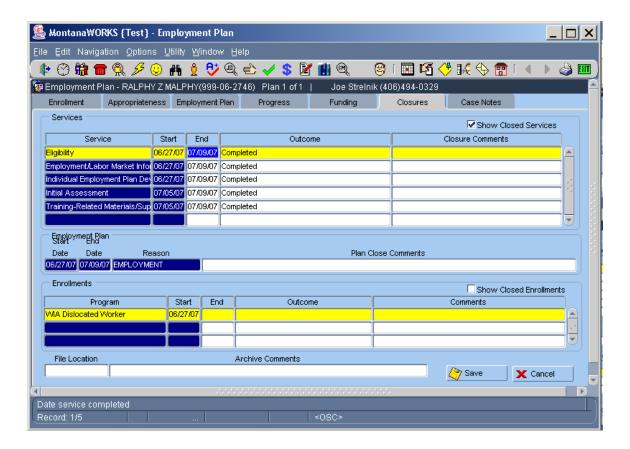
You can also put comments for each service.

SAVE when you are completed.

You will get this message.



Employment Plan Screen Closure Tab

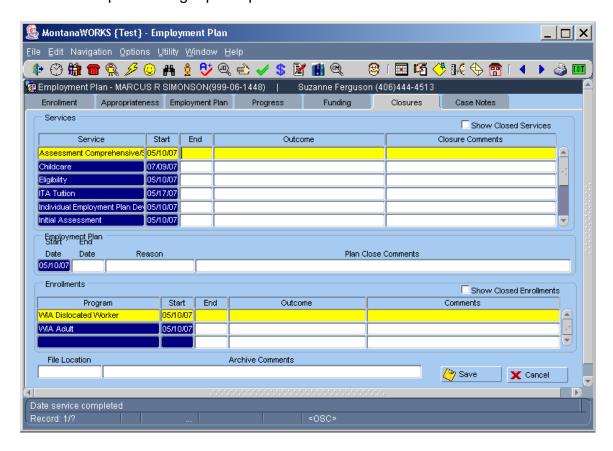


Individual services may be closed from the Employment Plan when that service/activity is finished. The system will not allow you to "backdate" a closure!

Closure Tab

Close Plan:

The next step in closing a participant out of services is to close the Plan.



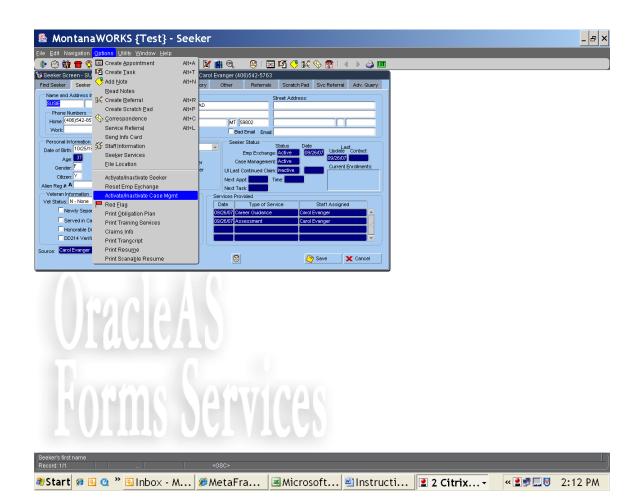
Click in the "End Date" field and select a date and outcome just like closing a service.

SAVE when you are done.

You can put comments in the "Comments" field if you wish.

IF YOU GET A MESSAGE AT ANY TIME THAT ASKS: "DO YOU WANT TO INACTIVATE CASE MANAGEMENT?" AND YOUR CHOICES ARE: OKAY OR CANCEL CHOOSE CANCEL!!!

Your seeker will need to be active in Case Management in order to enroll them into the follow-up program. If you accidentally inactivate their case management status, you will have to manually activate them.



To manually activate a seeker, navigate to the Seeker Screen.

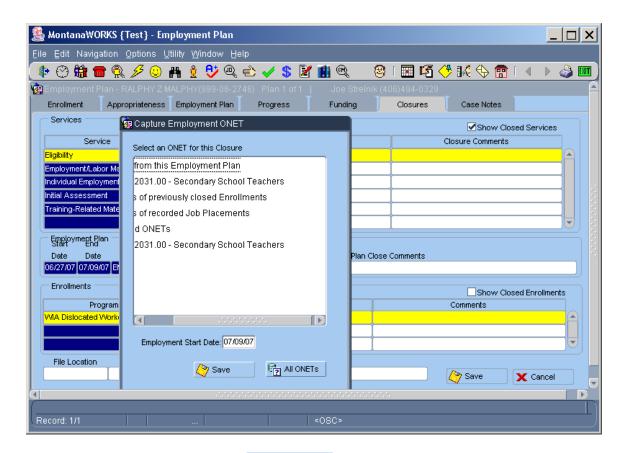
Click on the Options drop down and choose Activate/Inactivate Case Management.

Closure Tab

Closing the Program:

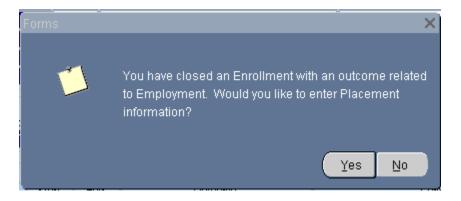
You must also close the Program. Double click in the End date field to select a date and then the Outcome.

If you select "Obtained Employment" as an outcome, the system will ask you for the O*Net code.



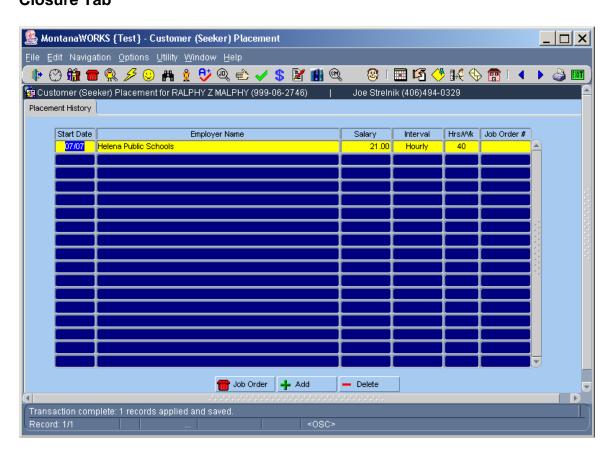
Select the O*Net Code or click All ONETS to select a new one.

You will get the following pop-up screen when you choose an outcome of Entered Employment.



Click Yes to enter the placement information.

Employment Plan Screen Closure Tab

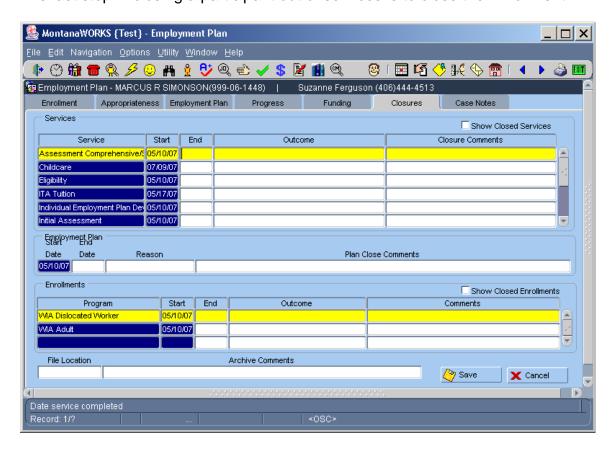


This is the placement screen. Click on the Add button to add a new employer.

Closure Tab

Close Enrollment:

The last step in closing a participant out of services is to close the Enrollment.



Click in the "End Date" field and select a date and outcome just like closing a service or a plan.

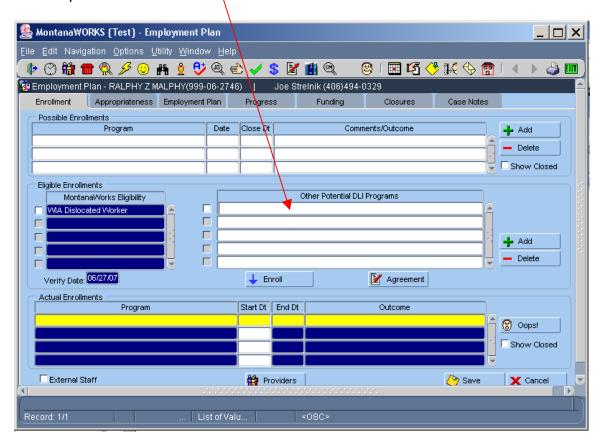
SAVE when you are done.

You can put comments in the "Comments" field if you wish.

Closure Tab

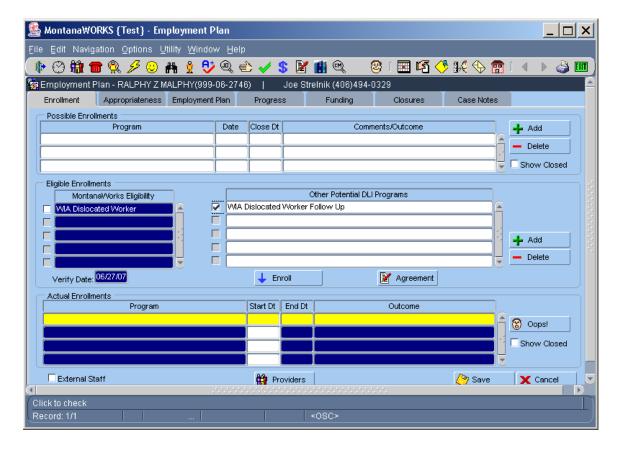
Now, you are ready to enroll your participant into Follow-Up. You have to enter them into it just like a regular program.

Double click in the "Other Potential DLI Programs" and choose the appropriate follow-up.



All Youth participants and any Adult/Dislocated Worker participants who entered unsubsidized employment must be enrolled in follow-up.

Closure Tab

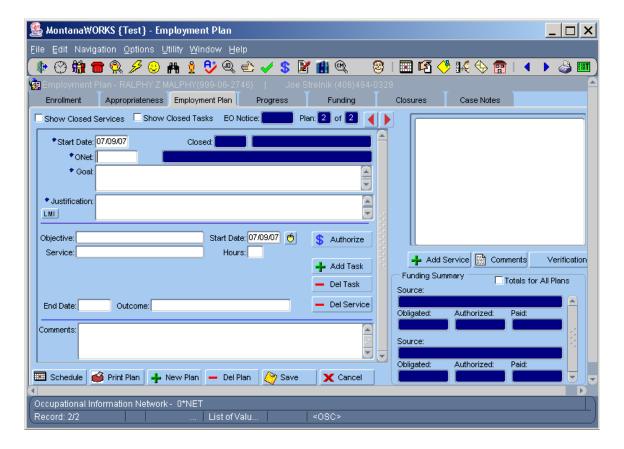


After you have selected the appropriate follow-up program, click the checkbox to the left of it and then the Lenroll button.

SAVE when you are done.

Now, you need to create a new plan for the follow-up. Navigate to the "Employment Plan" tab.

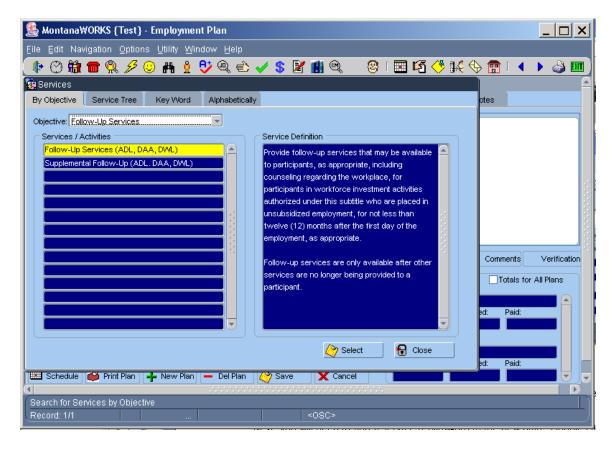
Closure Tab



Click on the New Plan button to get the new plan. The closed plan will be displayed but everything will be dark blue and you will not be able to update the old plan.

Next, you will need to add a service (Follow-up) to the new plan. Double click in the Objective field and choose "Follow-Up Services" as the objective.

Closure Tab



Choose the appropriate follow-up service. (Both follow-up services need to be added!)

If you need to provide services to the participant while they are in follow-up, you will also need to add the service that applies. Just like you did when they were active participants.

When you are done with 4 quarters of follow-up, you will need close them out of the follow-up service (and any other service), the plan, and the program.